

## **Chromebook Warranty / Insurance Claim Advice**

If you have purchased a Chromebook through the school lease scheme provided by Freedom Tech and the device is broken, lost or damaged please raise a claim via the following page:

<https://freedomtech.co.uk/help/>

After raising the claim, Freedom Tech will provide you with a FTCS reference number.

### **Loan device**

Whilst your child's Chromebook is being repaired/replaced, the school will be able to provide your child with a loan Chromebook to use.

**Please note the school will require your FTCS reference number before issuing a loan device.**